

Learn with HP.  
Anytime, anywhere!



# HP BEAT THE ODDS OFFER

ON SELECT  
CONSUMER NOTEBOOKS



11<sup>th</sup> May'20 to 31<sup>st</sup> July'20

[www.redeemnow.in/hpbeattheoddsoffer](http://www.redeemnow.in/hpbeattheoddsoffer)  
<https://store.hp.com/in-en/default/pcoffer>

# HP BEAT THE ODDS OFFER



11<sup>th</sup> May'20 to 31<sup>st</sup> July'20

## Extended Warranty Offer

	1+1 Year Extended Warranty & Protegent Antivirus	Worth ₹4999.00 <b>AT ₹999.00*</b>
		
	1+2 Year Extended Warranty & Protegent Antivirus	Worth ₹8999.00 <b>AT ₹1498.00*</b>
		

\*Includes processing fee, shipping and handling charges

[www.redeemnow.in/hpbeattheoddsoffer](http://www.redeemnow.in/hpbeattheoddsoffer)

Not valid on BB SKUs and HP Spectre.

<https://store.hp.com/in-en/default/pcoffer>

# HP BEAT THE ODDS OFFER



11<sup>th</sup> May'20 to 31<sup>st</sup> July'20

## Special Student Offer

	1+1 Year Extended Warranty & Protegent Antivirus	Worth ₹4999.00 <b>ABSOLUTELY FREE*</b>
		
	1+2 Year Extended Warranty & Protegent Antivirus	Worth ₹8999.00 <b>AT ₹499.00*</b>
		

\*Valid for full-time school and college students only

\*Includes processing fee, shipping and handling charges

[www.redeemnow.in/hpbeattheoddsoffer](http://www.redeemnow.in/hpbeattheoddsoffer)

Not valid on BB SKUs and HP Spectre.

<https://store.hp.com/in-en/default/pcoffer>

# HP BEAT THE ODDS OFFER



11<sup>th</sup> May'20 to 31<sup>st</sup> July'20

## Desktop Warranty Offer

SAFETY PACKAGE  
(WORTH ₹4750.00)

CATEGORIES	PRODUCTS	 (Worth ₹ 3999.00)	 (Worth ₹ 750.00)
Gaming	Pavilion Gaming		NA**
Envy/Pavilion	Envy AIO Pavilion AIO		NA**
HP AIO/Tower	With Win 10		₹499.00
	With DOS		₹499.00

\*\*Default 3 years warranty

\*Inclusive of all taxes

[www.redeemnow.in/hpbeattheoddsoffer](http://www.redeemnow.in/hpbeattheoddsoffer)

<https://store.hp.com/in-en/default/pcoffer>


# HP BEAT THE ODDS OFFER



1<sup>st</sup> June'20 to 31<sup>st</sup> July'20

*Special AIO Offer*

**GOOGLE HOME MINI  
(WORTH ₹4999.00)**

<b>CATEGORIES</b>	
<i>All HP AIOs</i>	<b>₹299.00*</b>

*\*Includes processing fee, shipping and handling charges*

# OFFER TERMS AND CONDITIONS

- *This offer is only applicable in case of purchase Via HP Online store (<https://store.hp.com/in-en/default>) or Over the Counter Sale through HP Authorized Resellers. The offer is NOT valid on purchase through any other Online Portal*
- *Offer is ONLY valid for end customer purchase made from 11<sup>th</sup> May 2020 to 31<sup>st</sup> July 2020.*
- *The 'Student' Offer is valid only on Omen DH, DC, Pavilion Gaming DK, EC, Envy AQ series, Envy x360 AG, AR series, Pavilion x360 DH series, Pavilion 14 CE, Pavilion 13 AN, Pavilion 15 CS, CW series, HP Chromebook DA, CA and HP 14/15 DR, DX, DK, CR, DA, DU, CF and DB series. Offer is not valid on Spectre and Omen X. Offer is not valid on Notebooks DOS SKUs, online derivative series, models with upfront pricing and BB SKUs*
- *This offer is valid on select SKUs of HP Notebook, any series that is not a part of eligible SKU list, will not be considered under this offer. Please check with your retailer about validity of the offer on your purchase. HP will not be responsible for any miscommunication in this regard.*
- *This offer is not valid on bulk orders.*
- *Please ensure that you enter correct serial number of your product while doing registration in this offer. The serial number of the Notebook entered by you at [www.redeemnow.in/hpbeattheoddsoffer](http://www.redeemnow.in/hpbeattheoddsoffer) will be used to check validity of the offer.*
- *The uploading of a student ID verifying the current academic year at [www.redeemnow.in/hpbeattheoddsoffer](http://www.redeemnow.in/hpbeattheoddsoffer) is mandatory to redeem the Special Student Offer. In case of any inadequacies, HP might ask for an additional proof.*
- *The Special Student Offer is valid only one laptop per student.*
- *For the Special Student Offer, Invoice should be in the name of the student or should carry the student name as per the student ID. (Eg. Rahul Arora, son of Raj Arora.)*
- *The customer needs to register within 7 days (14 days for customers buying from <https://store.hp.com/in-en/default>) from the date of purchase of notebook.*
- *HP Notebook series covered under this offer are also available without this offer.*
- *Please make sure that email id being provided at the time of registration on offer page, should be correct and belongs to the customer only, as all offer related communication shall be sent on this registered email ID only.*
- *All customer queries regarding the notebook offer can be directed to [notebook@redeemnow.in](mailto:notebook@redeemnow.in)*
- *Same email id and mobile number can be used to register for the offer redemption for only two times, If more than 2 requests are received with a single contact details, the claim for offer benefit/s shall be rejected.*
- *In case of any customer issues related to the offer (post online registration), a maximum of 3 attempts will be made to ensure the validity of the redemption and resolve genuine issues subject to fulfillment of terms and conditions of the offer.*
- *Offer claimed by online customer shall be processed and communicated through Email / SMS.*

# SAFETY PACKAGE



- *Extend your Total Warranty Coverage to 2 years Onsite ( 1 Year Standard + 1 Year Extended )*
- *Next Business Day Response\**
- *High-quality remote assistance and convenient Onsite support available the next business day\**

OR



- *Extend your Total Warranty Coverage to 3 years Onsite ( 1 Year Standard + 2 Year Extended )*
- *Next Business Day Response\**
- *High-quality remote assistance and convenient Onsite support available the next business day\**



- *1 year Protegent Antivirus subscription on desktops and Laptops*
- *Secure device from viruses*
- *Fast & Easy Installation*

# PROCESS NOTE TO REDEEM THE OFFER

Customer buys an eligible model of Notebook from HP Online Store (<https://store.hp.com/in-en/default>)

Customer to visit [www.redeemnow.in/hpbeattheoddsoffer](http://www.redeemnow.in/hpbeattheoddsoffer) and register for availing offer benefit/s within 14 days for customers buying from <https://store.hp.com/in-en/default> days of purchase of eligible product.

During online registration customer to complete the following:

- Fill in personal details
- Put in their Valid Email ID and Mobile Number
- Fill in product and purchase details
- Upload copies of purchase invoice, bar coded serial no. sticker, his ID proof,
- **Upload copy of Student ID Card (If Availing The Special Student Offer)**
- Click on "Accept" the offer terms and conditions and
- Click on "Submit"

Redemption cell shall validate all the documents and send preliminary approval email within 72 hrs. post registration

Post online registration, customer will get to see redemption code on the "Thank you" page and through email along with further steps and timelines

Preliminary approval email shall have payment link, using this link customer can make payment on account of offer fee, using net banking or debit/credit card within 10 days

**Post successful payment**, customer shall receive confirmation email from payment gateway i.e. EBS and merchant name TLG India Pvt. Ltd.,  
**Incase of incomplete payment**, customer shall receive email/sms

**Post successful payment receipt** – Customer shall receive claimed benefit/s within maximum of 30 days  
**Incomplete payment** – Customer shall have a window of 10 days to complete this step and avail claimed offer, else same will get rejected  
**Non payment** – 3 follow-ups email will be shared within 10 days post preliminary approval of claim, in case of non-response, offer entitlement shall be rejected



# IMPORTANT THINGS TO NOTE DURING REGISTRATION

## ***Some important points that need your attention while you opt for any redemption benefit/s.***

- *During online registration for the offer, contact person's name should be same as written on the copy of purchase invoice.*
- *During upload of the documents, kindly ensure that all documents are clearly visible and file size should not be more than 2 MB.*
- *At the time of registration, kindly keep a scanned copy of the following documents:*
  - *A copy of purchase invoice,*
  - *A barcoded notebook/desktop serial number sticker (same can be taken from cardboard packaging).*
  - *A copy of your valid ID proof.*
  - *A copy of your student ID card (only full time will be valid)(If availing Special Student Offer)*
- *During the registration process, you will be asked to re-confirm your email ID and validate your mobile number through OTP process, so you are requested to complete this process to proceed further. Re-confirmation of email ID and Mobile number is a mandatory step to ensure that all important communications related to the offer and all your offer benefits reach to you directly.*
- *Select source of purchase and dealer name, and valid SKU. Post that offers will be displayed along with offer fee, make a selection of single or multiple offers based upon choice and offer amount will be shown accordingly, please check complete details before you click on Submit button. Upon successful submission of details, a thank you page will open, please make a note of your redemption code, that will be a ready reference number for all future communications with redemption cell. Registration should be completed within 7 days of purchase of the product.*
- *Within next 72 hours of the registration, you will receive an email with preliminary approval of your redemption request. If your details are in order, you will be advised to visit payment link to make the payment of the offer. This option will be open for 10 days from the date of this email. Post successful receipt of payment, offer processing shall start and approval SMS will be shared on your registered mobile number. As per terms of the offer, all claimed benefit/s shall be emailed to your registered Email ID/registered address within 30 days from the date of payment receipt.*
- *Student ID card which is for full time only will be valid for this offer, no part time or distance learning student ID cards will be applicable for this offer.*

# OFFER ESCALATION MATRIX

## **Email**

*[notebook@redeemnow.in](mailto:notebook@redeemnow.in) for notebooks*

## **Call-back**

*Send SMS REDHELP to 53030, and will give a callback within 24 hours, or visit to [www.redeemnow.in](http://www.redeemnow.in) and using Helpdesk section provide details for call back*

## **Escalation**

*For escalations, customer can write to [escalation@redeemnow.in](mailto:escalation@redeemnow.in)*

## **High escalation**

*For 4<sup>th</sup> level of escalation, customer can write to [escmanager@redeemnow.in](mailto:escmanager@redeemnow.in)*

- Offer benefit/s shall be processed and emailed on the registered email id or send to registered address within 30 days from the date of receipt of offer fee. In case of any delay in processing of the same customer will be informed through email.*
- HP shall not be held responsible for any delay in communication with regard to this offer. Offer can be withdrawn or changed by HP at any point without giving any reason whatsoever.*
- To the extent permitted by law, the Customers by availing this offer agree and undertake not to hold HP and/or or any of their group entities or affiliates, their respective directors, officers, employees, agents, vendors, responsible for or liable for, any actions, claims, demands, losses, damages, costs, charges and expenses that you may/might have suffered, sustained or incurred, or claims to suffer, sustain or incur, by way of and / or on account of the present offer.*

Learn with HP.  
Anytime, anywhere!



**HP**  
**BEAT THE**  
**ODDS**  
**OFFER**

THANK YOU



11<sup>th</sup> May'20 to 31<sup>st</sup> July'20

[www.redeemnow.in/hpbeattheoddsoffer](http://www.redeemnow.in/hpbeattheoddsoffer)  
<https://store.hp.com/in-en/default/pcoffer>